

CSTA Member Code of Conduct and Accredited Member Scheme

1. Introduction

- All Members of the **Container Self-Storage and Traders Association** shall meet the CSTA criteria, in order to be accepted into the **CSTA Accredited Member Scheme**.
- CSTA Membership terms and conditions require that the Member Company fulfils the provisions of the **CSTA Code of Conduct**.
- The **Code of Conduct** requires the Member Company to be committed to high professional standards of integrity, operation, safety, security.
- The **Accredited Member Scheme** is designed to protect **Container Self-Storage Operators and Container Traders** and to demonstrate their professionalism to their clients, suppliers and the general industry.
- Companies which do not meet the **CSTA Criteria** are not eligible to join the CSTA
- CSTA Member are permitted to display the **CSTA “Accredited Member”** logo.

2. CSTA Code of Conduct

2.1 Professional standards

- CSTA Members undertake to:
 - (a) commit to high professional standards of integrity, operation, safety, security;
 - (b) fulfil agreements and obligations that are agreed in their contracts
 - (c) only use legal means in all business activity;
 - (d) be fair and respectful to employers, employees, associates, competitors, customers, consumers and all business or professional relationships;
 - (e) adhere to honesty in advertising and in all representations.

2.2 Financial

- CSTA Members undertake to:
 - (a) fulfil their contractual commitments;
 - (b) cease trading if their financial status is not sufficient to meet obligations.

2.3 Regulations and standards

- CSTA Members undertake to maintain compliance with:
 - (a) Applicable statutory regulations and standards
 - (b) Health and safety legislation and best practice.

2.4 Anti-trust competition legislation

- CSTA Members agree to comply with anti-trust competition legislation.

2.5 Established Trading

- CSTA Members shall demonstrate an established trading history, if requested.

2.6 Client contracts and agreements

- CSTA Members undertake to provide containers, equipment and related services according to their contractual obligations and agreements.

2.7 CSTA Branding and Terms of Membership

- CSTA membership is subject to:
 - (a) the Member maintaining its obligations to the CSTA Code of Conduct.
 - (b) The Annual Membership Fee being paid on time.
- **The right to use CSTA branding or “CSTA Accredited Member Logo” shall be rescinded and membership of the CSTA suspended, if the Member fails to comply with the terms set out in this Code of Conduct.**

I declare that my company fulfils the requirements of the Code of Conduct

Company:

Authorised Name:

Signature:

Date: